

## Position Description: Lead Guide

**Work with On Board in some of Tasmania's most spectacular wilderness areas, where every day is a different adventure – led by you.**

On Board offers bespoke expedition cruises to Tasmania's remotest corners, including the world-heritage wilderness of Port Davey, southwest Tasmania. Our 4 and 6-night wilderness experiences are intimate and immersive, led by a small, talented team who cherish and care for Tasmania's wild places – and who want to share them with like-minded travellers who have a taste for adventure.

On Board, which has been operating since 2015, is Tasmanian-owned and family-run. Expeditions are conducted from a 24m expedition catamaran, which hosts up to 12 guests, led by a crew including Skipper, Lead Guide, Host & Chef. Each day, guests explore the wilds on tender and shore excursions – then retire to the comforts of a brand-new expedition vessel to enjoy fine Tasmanian fare and wine from a soft lounge.

On Board is recruiting now for trips departing from December to May. Rosters require a minimum commitment of 5 days per trip. Over the season, crew members may do between two or ten trips, depending on preference and availability.

**We're seeking a down-to-earth and enthusiastic Head Guide with a keen eye for detail, a can-do attitude, and a warm demeanour.**

You'll be a natural storyteller, and have a passion for delivering the very best experience for our guests, going above and beyond to ensure our bucket-list journey is memorable and meaningful. The ability to form strong connections and provide individual, quality attention and warm interactions with our guests is essential.

The Lead Guide is responsible for itinerary design and leading the guest experience on guided tender and shore excursions - including wilderness hikes, river explorations, and visits to culturally and historically significant sites - connecting people to place through story-telling and interpretation.

**The ideal candidate for this key role will have the following skills, experience & qualifications:**

- Wilderness guiding experience
- Demonstrable knowledge and ability to provide interpretation about the area, the flora, fauna, and history to guests. Sound knowledge of the Port Davey and the southwest wilderness is desirable, but not essential
- Well-developed customer service, leadership, and teamwork skills
- Experience in hospitality and customer service roles
- Passion for nature, people and providing exceptional experiences
- Unflappable under pressure and ability to resolve conflict in a calm, proactive manner
- Excellent communication skills for presentations/talks on various topics of interest
- Coxswain Grade 1 Ticket
- Provide First Aid certificate
- Responsible Service of Alcohol (RSA) certificate or ability to obtain
- Working with vulnerable people registration or ability to obtain

**Duties & responsibilities include:**

- Lead guests on all daily water and land-based excursions and activities
- Responsible for guest comfort and safety on excursions
- Provide guests with knowledge about the destination's history, flora, fauna, wildlife, geography and places of interest
- Guest activity briefings and informal talks of daily activities including photo display
- In consultation with Skipper and Host, assist with timing and coordination of all activities and excursions
- Ensure safe operation of tender vessels (6m aluminium "tinnies")
- Assist passengers in embarking/disembarking from any vessel
- Photographic logging of excursions
- Assist in maintaining overall cleanliness of all vessels
- Proficient in ropework and deckhand duties including mooring/anchoring/berthing of vessels
- Refueling tenders
- Dine with guests regularly as the schedule will permit – especially lunch and dinner
- Assist Host and Chef with meal service
- Assist in bar service and galley support as directed by Host
- Informal training of other crew in local plants, wildlife, history, and culture along with education on terrestrial and marine ecosystems
- Be willing, able, and responsible to undertake duties in emergency situations

**To find out more or express your interest in the position, please send an email to [hello@onboardexpeditions.com.au](mailto:hello@onboardexpeditions.com.au)**